

The Indiana Health Coverage Programs (IHCP) will present IHCP Live webinar trainings for Emergency Medical Services (EMS) provider agencies about the new naloxone reimbursement policy. For more information about the changes that became effective July 1, 2020, see *IHCP Bulletins* [BT202058](#) and [BT202063](#).

There will be two different webinar trainings. One webinar will be for services providers and focus on the documentation process. The other webinar will be for EMS billing agencies and explain how to complete accurate claims. For webinar training dates and times, see Table 1.

Table 1 – Training dates and times for EMS provider agencies

Date	Eastern Time	Provider function
July 21, 2020	10 a.m.	Billing
July 21, 2020	2 p.m.	Services
July 22, 2020	2 p.m.	Billing
July 24, 2020	10 a.m.	Services

Here's how to participate:

1. Go to <https://Indiana.AdobeConnect.com/indiana> to sign in to the webinar.
2. Ensure that Guest is selected, type your name, and click **Enter Room**.
3. The webinar provides audio over the internet, so be sure that your speakers or headphones are connected to let you hear the presentation.

Notes:

- Before the webinar, you can test your connection by clicking the following link: https://indiana.adobeconnect.com/common/help/en/support/meeting_test.htm
The test will prompt you for any updates or add-ins that your computer needs to join the webinar.
- Please do not log in to the webinar using Citrix or a virtual private network (VPN) because these services will not be able to play back audio.
- If you wish to log in using your mobile device, download the [Adobe Connect Mobile app](#).
For those who cannot attend the webinar trainings, a recording of each will be posted later on the [IHCP Live](#) web page at in.gov/medicaid/providers.