

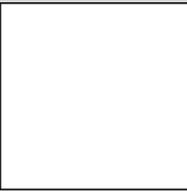
Heartbeats

The Indiana EMS Association

2020

IN IEMSA*
Indiana Emergency Medical Services Association

INDIANA EMS ASSOCIATION
120 E. MARKET ST. SUITE 1244
SUITE 1244
INDIANAPOLIS, IN. 46204



EMS VISION 20/20

Taking Control of OUR OWN Profession.

The Indiana EMS Association was extremely busy in 2019 and plan for an even busier 2020. We are publishing this newsletter to help share some very important information and to extend the opportunity for you to become involved in this dynamic group.

IEMSA is open to services as well as individuals. Our Vice President and Membership Chairman George Schulp has done a great job of putting together a nice package of benefits. Which are outlined in this newsletter.

This newsletter is going out to all services to bring them up-to-speed on the many developments in our Industry. Printed newsletters delivered via the US mail requires a lengthy lead time; this newsletter is a onetime occurrence in an effort to reach individuals who we have not been able to in other ways. We encourage everyone to participate in the following ways:

- **Become a member, do so online** <http://indianaems.net> and click "Join Us"
- **Attend a meeting, we have scheduled our meetings to follow the EMS Commission meetings to make it easier for attendees. You do not have to be a member to attend the meetings.**
- **Follow us on Facebook @indianaems, this is the quickest way for us to get information to you.**
- **Contact any of the Board of Directors to discuss taking on a more active role**

Contact us @: (317) 886-1475 for membership inquiries.

IVY TECH COLLEGE

Interested in a degree?



Ivy Tech is offering free tuition for volunteer first responders in Indiana so they can earn their associate degree. The Ivy Tech Volunteer Responder Scholarship is meant to help further education of first responders and help with recruitment of new volunteers. TAKE ADVANCE OF THIS!

Those interested should visit ivytech.edu/volunteer to learn more and to begin the application process.



"There's Strength in Numbers" -

by George Schulp

We've all heard the phrase "there's strength in numbers", but what does that actually mean? Well, in short, it means that people with a common problem need to band together, if they want to achieve a change.

So, if you're faced with a problem, don't go it alone. Surround yourself with like-minded people who all want to achieve that same goal themselves. That's our key to success, at the Indiana EMS association. Whether you need legislative assistance for your EMS system or to increase revenue through greater reimbursement the IEMSA is here to support you.

So, with that said, the IEMSA wants you to join in our attempts to work with the Indiana EMS Commission and our legislative body to enhance EMS in the State of Indiana. Memberships are available for services, individuals as well as free membership for EMS Students.

For individual membership the cost is only \$65 and includes membership to NAEMT.

For services we have a sliding scale:

With IEMSA membership and our partnership with the NAEMT, it includes up to 10 of your staff membership in both the IEMSA and the NAEMT with entire benefits from the NAEMT. To Join go to [Http://indianaems.net](http://indianaems.net) Click the "Join Us" Link register & Pay by CC or receive an invoice.

Individual IEMSA only Membership.....	\$35.00
IEMSA/NAEMT Dual Membership.....	\$65.00
Student IEMSA Only.....	\$FREE
Provider Agency < 5 ambulances.....	\$665.00
Provider Agency 6-10 ambulances.....	\$950.00
Provider Agency > 10 ambulances.....	\$1330.00
Business Partner Network (non agency)..	\$3000.00

INDIANA EMS LICENSE PLATE

Support Education and the EMS Memorial through your own Indiana EMS Plate.

Indiana EMS Association
Specialty License Plate

Eligibility

Eligible Vehicle Types:

- *Motorcycles (must display a license plate in a visible location on the rear of the motorcycle)
- *Passenger motor vehicles
- *Recreational vehicles (RV)
- *Trucks with a declared gross weight of not more than 11,000 pounds

Low digit plates (1-100) require authorization from the sponsoring organization.

Availability

This plate can be ordered through myBMV.com, at license branches, and other customer service locations. You will receive the plate in the mail within 14 days.

Proceeds from the Plate:

50% of the proceeds are designated for the development and construction of an EMS Memorial to be constructed on State property in Indianapolis.

50% of the remaining proceeds are earmarked for Education for Providers and the General Public.
(See story on our EMS conference)



Representing over 1000 EMTs and Paramedics

ASK ABOUT OUR
MEMBER
BENEFITS

Join
Here



BECOME A MEMBER

WELL CONNECTED-

In order to provide a wide range of information and to provide the best value to the IEMSA membership, the Board of Directors are involved in several organizations. Currently, different Board Members are involved with:

- **National EMT Association-** George Schulp
- **American Ambulance Association-** Kim Godden
- **Medicaid Non-Emergency Medical Transportation Oversight Committee-** Gary Miller
- **Medicaid Advisory Committee-** Gary Miller
- **Savvik Foundation Board of Directors-** Nate Metz
- **Sepsis Working Group-** Nate Metz
- **Indiana Community Paramedicine Committee -** Nate Metz
- **Indiana Workforce Regional Board-** Gary Miller
- **All State EMS Association-** Robert Miller
- **District 10 EMS Directors-** Becky Blagrove

In addition, the EMS Commission provides updates at each IEMSA Meeting. These connections keep us well informed and if you have any questions regarding these organizations please feel free to contact them directly. Also, if you are a member of another group and would like to act as the liaison for IEMSA please email exec@IEMSA.net

NEW EXECUTIVE DIRECTOR- At our December Board Meeting Gary T. Miller was announced as the Executive Director of IEMSA. Gary has a wealth of EMS experience having owned an Ambulance Service for 40 years. Gary and his family owned Fagen-Miller as well PROMPT Medical Transportation, Inc. When Gary retired in 2018, PROMPT was the largest ambulance service in the State. We are pleased to talk Gary out of retirement to take on this new role.



You can Contact Gary at

exec@IEMSA.net

219-712-5420

Open Letter of Support for Next Level

The Governor's Next Level Agenda is a huge step in the right direction. The deployment of EMS assets within Mobile Integrated Healthcare (MIH) models has been proven successful in many other States and even other countries around the world. EMS resources in many communities are the "tip of the spear" in providing many important and impactful health initiatives in our communities. Evolving our industry into a more diversified role that fits our diverse community's needs will undoubtedly be impactful on Hoosier's lives and even on Hoosier's budgets.

Our Industry needs to advance to meet the changing needs of the people we care about, MIH is that needed evolution. If we mobilize the largest healthcare workforce in the State to more directly impact the health outcomes of those we care about, we will achieve impactful results at a lower cost and even realize downstream savings.

While this is NOT a magic bullet to correct all of the challenges our industry faces, it is potentially the most impactful move our State can make to push us towards making Indiana EMS a strong example of how to do things around the country, cause after all, we are "A State that Works".

Sincerely,

Nathaniel Metz, CHW, EMT-P

President

Indiana EMS Association



GOVERNOR'S NEXT LEVEL AGENDA

BY NATHANIEL METZ

Association Letter of Support

Brief: Governor Holcomb released his 2020 Next Level agenda. Among his agenda items was the development and proliferation of Mobile Integrated Healthcare and Community Paramedicine initiatives for the State of Indiana.

Association's Position:

It is the belief of the Association that action must be taken to stabilize the EMS industry. We are currently facing several difficult challenges that are beginning to impact Hoosier communities across the state, Hoosier business owners and Hoosier First Responders. These Challenges will take a collaborative and insistent effort to overcome, Components of making EMS stronger for Indiana Hoosiers are multi-faceted. These include everything from re-writing the Medicaid Policy Manual, re-evaluating rules that govern us with in Article 836, joining the Replica Compact, re-engineering an outdated reimbursement schedule and what could be most impactful, diversifying the industry's practices and ability to more directly impact the health and wellbeing of Hoosiers in our Communities.



Bills to watch on this short session.

- **SB 61: Replica, EMS Licensure Interstate Compact**
- **HB 1198: Indiana First Responders Bill**
- **HB 1184: Public Safety Officer Benefits**
- **HB 1400: Emergency Medical Services for Counties**
- **HB 1372: Surprise Billing, Mandated In- Network Payments (Amendment 7)**
- **HB 1209: Treat no Transport Payment**
- **SB 3: Surprise Billing**
- **HB 1400: Non-Prescription Epi**



You can your representative and leave a voicemail at

(317) 234-9450

Working For You! -IEMSA President and
Nathaniel Metz and EMS Medical Director
Dr. Kauffman.



iEMSC

Emergency Medical Services for Children

PORTAL OPEN January 7th-March 31st, 2020: STATE EMS FOR CHILDREN ASSESSMENT

Indiana Emergency Medical Services for Children (iEMSC) EMS assessment of EMSC performance measures 2 & 3 is available. The goal of this assessment is to understand the capabilities of EMS agencies in our state to treat ill or injured children, specifically in regard to the use of pediatric specific equipment and the coordination of pediatric care. The assessment is conducted

on a secure web-based system, is short, and should take about 6 to 8 minutes for completion. Responses are confidential. Go to emscsurveys.org, select state, county, and agency name.

NOW ACCEPTING NOMINATIONS!

All nominations will be considered for the 2020 9th Annual Pediatric Heroes Awards Breakfast. Do you know someone that goes above and beyond for children, or has done something extraordinary for a child? If so, please nominate that pediatric hero. You can nominate your healthcare hero by completing this [nomination form](#) and emailing to margo.knefelkamp@indianapolisems.org

Need Resources?

Indiana EMS for Children provides guidance on :

- Protocols
- Equipment Lists
- Interfacility Transport Guidelines.



SCAN ME to access resources



Zoll is the newest member of the IEMSA Business Partner Network.

IEMSA members are now eligible for up to a 25% discount on Zoll Monitors and other qualifying products. Take advantage of IEMSA membership and replace those old E-Series Monitors NOW!



Justen Spirk
EMS Territory Manager
ZOLL Medical Corporation
(937) 475-9198-Cell



IEMSA Schedule



Indiana EMS Commission:

March 26

May 14

July 9

September 9 in Conjunction with Indiana Emergency Response Conference. 3 p.m.

December 3rd Lafayette in Conjunction with the IEMSA Conference

All of the above are scheduled for 10 a.m. at the Zionsville Town Hall 1100 W. Oak St. Zionsville.

ALL IEMSA MEETINGS WILL BE HELD IMMEDIATELY FOLLOWING THE EMSC MEETINGS.

SEPTEMBER 14-18 EMS WORLD EXPO- LAS VEGAS

NOVEMBER 2-4 AMERICAN AMBULANCE ASSOC. LAS VEGAS

DEC. 2020 IEMSA CONFERENCE WEST LAFAYETTE

SEPTEMBER 9-12 INDIANA SAFETY RESPONSE CONFERENCE . INDIANAPOLIS

Interested in an Internship Opportunity? The association is looking for individuals whom are interested in pursuing internships in the following areas. Direct inquires to Gary Miller.

- Public relations
- Legislative Process
- Industry based studies
- Program development

Internship Opportunity

Membership Benefits:

- Access to National Public Bids – you can piggyback for free!
 - Large vendor contracts – save time and money!
 - Online marketplace – 5.11 Gear at the lowest prices!
 - Individual savings programs – benefits you can share with everyone in your agency
- All of this for FREE!



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Support your association and save \$\$\$\$\$!

Savvik now has a brand new online store with national pricing from 5.11. Thousands of items ready for business or personal use. [Set up your Savvik account](#) and visit our online catalog. We can help customize as well! [Savvik Store](#)

TacLite EMS Pants
Dark Navy
Mfr. Model 74363



Savvik Price
\$42.29

Compare at \$59.99

Military/Tactical Boots Black
Mfr. Model #12394



Savvik Price **\$79.99**

Compare at \$99.99

Performance Polo S/S
Mfr. Model #71049



Savvik Price
\$29.99

Compare at \$39.99

Responder Hi-Vis Parka
Dark Navy Color
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Savvik Price
\$177.49

Compare at \$249.99

There are no freight charges on orders of \$60.00 or more

Savvik Buying Group www.Savvik.com





ADVOCATE

When the EMS Industry is Strong, agencies are in a better position to be better customers. IF you are not an EMS Provider or an EMS agency, you can still support our industry as advocate. Join our Business Partner Network.

Sponsored by the Indiana EMS Association, the IEMSA Business Partner Network offers unique support to IEMSA members and Association Affiliate Agencies facing the challenges inherent in today's healthcare provider environment.

IEMSA Business Partners are carefully selected for their capacity to be of real service and for their recognized commitment to growing and supporting paramedicine healthcare operations around the State of Indiana.

Our job as an association will be to connect EMS Affiliates to Business Partners in the effort to advance and/or improve the EMS operations of a given affiliate as well as progress legislation forward to benefit the industry.

If you would like information about how to become an IEMSA Business Partner member and learn about the many benefits that will be offered to you as a member, please email president@indianaems.net or visit www.indianaems.com.

Your commitment to furthering the field of Paramedicine is appreciated

Benefits Include:

- Regular advertisement on our social media outlets. Our social media networks reach 1000's of Indiana providers.



- Free IEMSA Conference Space and Advertisement
- Article Spotlight or Product Spotlight opportunities in Newsletters and mailers.
- Input on legislative activities
-and many more....



Research

The Indiana EMS Association, Indiana Fire Chiefs Association and IDHS have partnered with Purdue University to execute a staffing shortage research project.



How you can HELP and First Steps:

As Purdue's "Data Mine" project team begins to work on this project, they will be scheduling a series of focus groups. They will schedule 4 focus groups all together. Three of these will be to speak with field provides in the North, Central and Southern parts of the state respectively. The forth focus group will be an "EMS Leadership" focus group that will be held in Indy. These focus groups will be used to design a State wide survey that will be pushed to the industry later in the year.

Awardees

Conference

IEMSA Conference

Johnna Parker Dispatcher of the Year

Taylor Just is an Advanced EMD trained dispatcher who works in an ACE accredited center. Taylor also is an EMT. She is being honored not only for her consistency in achieving high marks in the measurable standards of her position as a System Status Controller but also for her leadership skills and her team player attitude.

IEMSA Educator of the Year

Jeff Lawley Like many EMS Educators Jeff began his career educating himself first by becoming a firefighter and an EMT, and then onto becoming a Paramedic. Along the way he had a real desire to see others grow and thrive. Before it became commonplace Jeff was active in schools and in the community by providing fire prevention programs. It was only natural to see him become a CPR instructor and then an EMT instructor.

This last step opened the doors to hundreds of High School students as he began a dual credit High School EMT Program which spans two counties. Jeff is currently the Program Chair for Paramedicine Services for Ivy Tech in Valparaiso.

IEMSA EMT of the Year

Iris H. Treado Born and raised in Germany Iris married Joe who was serving in the US Air Force. They returned to Joe's hometown of Kentland. In 1993 she obtained her EMT certification. After this she became an employee of Newton County Ambulance Service, a member of Newton County Civil Defense, and also a member of a local first response team which she helped organize.

Her real gift to EMS is her desire to help her patients and becoming a mentor to others by assisting with skills and lectures night after night. She is also credited with spending hours dedicated to ensuring that her equipment and vehicles are always in top condition. One of Iris's dreams was realized in 2018 when she became a US Citizen.

IEMSA Paramedic of the Year

Drew Kellogg Not only a strong master clinician, Drew sets himself apart from many care givers through his communication skills. His ability to truly listen, talking in a calm and compassionate tone, and his willingness to be an advocate for his patients has earned him very high marks on his service's patient satisfaction surveys.

Drew quietly goes about his profession diligently, quietly and with professionalism. A quote from one of his patient's describes him best: "In today's world, it's nice to know there are still wonderful, friendly, hardworking, caring people out there helping others."

Ambulance Provider of the Year:

Three Rivers Ambulance Authority- TRAA has been the exclusive EMS provider for the City of Fort Wayne since 1982. It is an all ALS provider responding to emergency and non-emergency calls in the greater Allen County community.

TRAA Operations Division is the only Indiana EMS provider to hold accreditations from both the International Academies of Emergency Dispatch's Accredited Center of Excellence (ACE) and the Commission on Accredited Ambulance Service (CAAS).

Consistently among the top three Baldrige Group's monthly report of EMS agencies, they also are heavily involved in Community service by being active in File for Life, CPR and First-Aid classes, car seat inspections, "touch a truck" events, Infant Safe Sleep program, DOSE, and the Stop the Bleed Program.

Thanks to TRAA for setting such a high bar for other services to attempt to emulate.



St. John, IN
9545 N. Industrial Drive
St. John, Indiana 46373
Phone: 219-365-7157

Naperville, IL
1805 High Grove Lane
Naperville, IL 60540
Phone: 630-470-9347

Indianapolis, IN
1719 S. Franklin Road
Indianapolis, Indiana 46239
Phone: 317-802-7005

Fire Service, Inc. is the largest Service Center/Apparatus Sales Dealership in the Midwest. We have been Serving Indiana & Illinois with New & Used Fire & EMS Apparatus, Service/Repairs & Fire-Fighting Equipment for 28 years.



Indiana Emergency Medical Services Association
Fire Service, Inc. is the exclusive ambulance business partner with IEMSA.

With the great relationship we have with IEMSA we offer ambulances, EMS equipment, & supplies.

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New & Used Ambulances



2018 Wheeled Coach F-550, 4 X 4, Type I Curbside Forward Design



2018 Wheeled Coach E-450 Type III



2018 Ford E450 (2010 Lifeline Module) Type III Interior Critical Care Unit design (T-III Remount)

Service

- Full-Service Repair Facilities (each location)
- Dedicated Emergency Apparatus Body/Paint Facility
- Preventative Maintenance
- Pump Testing
- Fabrication Shop / Collision Repair
- Add-Ons & Installations
- Mobile/Road Service Technicians

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www.fireserviceinc.com

Important Sales Tax issues for For-Profit EMS Services

This is a link to a newly issued sales tax information bulletin on public transportation. It has added language that specifically addresses the sales tax exemption as it applies to ambulance services and their purchases of vehicles and equipment. It distinguishes private transportation as exempt use in public transportation, and non-exempt use for emergency services. This is an important distinction that you may want to investigate further and make known, if you have not already done so.

<https://link.zixcentral.com>

End of page 4 and start of page 5.

Please make sure you contact your local CPA for more direction.



Indiana Scope of Practice Changes!

FROM DR. KAUFMANN



At its Nov. 14, 2019, meeting the Indiana EMS Commission reviewed the recommendations of IDHS EMS staff and approved revisions to the Indiana EMS Scope of Practice, effective March 1, 2020. Some of these changes will require additional training at all EMS provider levels. IDHS will make education available for many of these changes through the state Acadis training portal. Each EMS provider organization and its medical director should review the changes and determine what is applicable to their respective organization. Appropriate training and credentialing for each new additional skill should be provided.

Highlights:

Added to EMT-B: CPAP, End tidal CO₂/ Waveform Capnography, Bronchodilators, OTC pain Medication.

Added to AEMT: CPAP, End tidal CO₂/ Waveform Capnography, OTC pain Medications, IV anti-nausea, glucagon, naloxone, dextrose, epinephrine.

Medicare Cost Study

Conference

Mandatory Reporting

This is a common misperception as nearly every other piece of mail from CMS involves accounts receivables and the billing area. For those services who were not chosen to participate this year will be required to do so when their number comes up in the next couple of years. IEMSA was very quick to respond to this issue and hosted a seminar which was led by a representative from the American Ambulance Association. (AAA) This program requires that providers have to report all of their expenses in a very detailed way. Most likely your CPA and/or Clerk Treasurer will need to be involved.

Find Your Service	COMMUNITY HOSPITAL OF LA-GRANGE COUNTY INC	MONROEVILLE EMERGENCY MEDICAL SERVICES, INC.	SOUTHWEST DISTRICT AMBULANCE SERVICE INC
ADAMS TOWNSHIP OF MADISON COUNTY	DILLSBORO EMERGENCY AMBULANCE UNIT, INC.	MULTI-COUNTY EMS LLC	SPIRIT EMS LLC
AMBULANCE MANAGEMENT SERVICES LTD	EEL RIVER TOWNSHIP FIRE RESCUE INC	NINEVEH-TOWNSHIP-VOLUNTEER-FIRE DEPARTMENT INC	ST. VINCENT HOSPITAL AND HEALTH CARE CENTER, INC.
AMITY COMMUNITY VOLUNTEER FIRE DEPARTMENT INCORPORATED IN	GALVESTON VOLUNTEER FIRE DEPT INC.	PARKE COUNTY EMERGENCY MEDICAL AND TRANSPORTATION SERVICES	ST. VINCENT WILLIAMSPORT HOSPITAL
AMO VOLUNTEER FIRE DEPT INC	GREENDALE EMERGENCY RESCUE, INC.	PENDLETON EMERGENCY AMBULANCE INC	STATEWIDE TRANSFER AMBULANCE AND RESCUE, INC
BAUGO CIVIL TOWNSHIP	HEARTLAND AMBULANCE SERVICE, LLC	PERRY CIVILTOWNSHIP ALLEN COUNTY TTEE	STEBEN COUNTY AUDITOR
BROWN CIVIL TOWNSHIP	HUNTINGTON MEMORIAL HOSPITAL, INC.	PERRY COUNTY MEMORIAL HOSPITAL	SWITZERLAND COUNTY EMERGENCY UNIT INC
CICERO TOWNSHIP VOLUNTEER FIRE DEPARTMENT	JACKSON COUNTY AUDITOR	PHYSICIAN AMBULANCE SERVICES LLC	TOWN OF INGALLS
CICERO VOLUNTEER FIRE DEPT INC	JENNINGS COUNTY AUDITOR	PIKE TOWNSHIP TRUSTEES OFFICE	TOWN OF WALKERTON
CITY OF ANDERSON	KNOX COUNTY EMS INC	PIPE CREEK TOWNSHIP	TOWN OF WHITESTOWN
CITY OF HOBART	LITTLE COMPANY OF MARY HOSPITAL OF INDIANA, INC	POSEY COUNTY AUDITOR	TRI- CREEK AMBULANCE SERVICE AGENCY INC
CITY OF LAWRENCE	MANCHESTER TOWNSHIP VOLUNTEER FIRE	PROMPT MEDICAL TRANSPORTATION INC	TRINITY AMBULANCE SERVICE
CITY OF NEW CASTLE	MAUMEE CIVIL TOWNSHIP	PUTNAM COUNTY OPERATION LIFE, INC.	WELLS COUNTY EMS, INC.
CITY OF SOUTH BEND	MED ONE MOBILE	RCD INC.	WHITELAND VOLUNTEER FIRE DEPARTMENT
CITY OF UNION CITY	MIDDLETOWN-FALLCREEK TOWNSHIP EMERGENCY SERVICE INC.	SCOTT COUNTY	WHITLEY MEMORIAL HOSPITAL, INC.
CLAY CIVIL TOWNSHIP	MIDWEST AMBULANCE SERVICE INC	SHARPSVILLE COMMUNITY AMBULANCE SERVICE, INC.	SHOALS AMBULANCE LLC

Thank you for a great year!

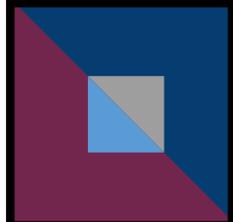



2020 IEMSA

CONFERENCE

Contact Robert Miller at
 "Miller@phoenixparamedics.com to discuss sponsorship opportunities.

December

	<h1>SET UPDATE</h1>	<h2>Progress?</h2>
		<p>Still having issues?</p>

IEMSA has spent literally hundreds of hours on behalf of all the ambulance providers in the State trying to resolve the myriad of issues that has been created when Southeast Trans (SET) began operation in Indiana. If you are in a management position with an EMS organization, you need to be aware of what is occurring.

Here is a quick synopsis of what has occurred over the last couple of years.

Indiana Family and Social Services Administration (FSSA) Office of Medicaid Policy and Planning entered a contract with Southeast Trans, a Georgia based transportation management company. This contract was for all non-emergency medical transportation (NEMT) including car, bus, taxi, ambulatory and wheelchair. In addition, it does include non-emergency ambulance transportation.

As soon as IEMSA became aware of the then proposed contract we met with FSSA to share our concerns. That meeting was not very productive. In June of 2018 all requests for NEMT had to go through SET who in turn would arrange for a provider to handle the arrangement. The roll out was disastrous to say the least. Missed trips, long times on hold, and people not knowing who to call are just some of the problems that existed.

To correct some of the problems; SET/FSSA notified every eligible Medicaid recipient of the transportation benefit and how to arrange for it. This benefit was new news to several and the call requests tripled. At the same time, many ambulance providers who were providing wheelchair service as a courtesy to their contracted facilities found it a perfect time to opt out of this line of business. With rates being less than they were 40 years ago, who could blame them. The increase volume and the decrease of providers only compounded the problems.

One small benefit was that FSSA increased reimbursement for wheelchair transportation from \$20 to \$25 starting Oct. 1, 2019. It is also scheduled to increase another \$5 sometime in 2020. Still below our 1980 rates.

The NEMT for ambulance patients also has gone through several predictable problems. IEMSA has worked through many of the issues and meet regularly with SET and FSSA to continue to work through problems. This has resulted in several corrections which can be found in several Medicaid Bulletins.

All parties recognize that problems have and still exist. SET has agreed to research all past claims that date back to June 2018, in order for these to be researched they ask that services fill out a SET spread sheet with all unpaid trips. This form can be downloaded from the IEMSA web site on the home page in the box titled "Claims Research Request Form; or contact SET directly. They had originally requested these be turned in prior to January 15, however IEMSA is still working to get this extended.

We do want to thank Southeast Trans as well as FSSA for their efforts in assisting IEMSA in working through these issues. They are meeting with us every two-weeks which has proven to be quite beneficial.

To Contact SET Visit Southeastrans.com



Golden Siren Award The Golden Siren award recognizes individuals who have dedicated their professional careers to Emergency Medical Services. Their strong commitment and leadership have helped to advance and professionalize the field of EMS, and their hard work and dedication has positively impacted the careers of those working in EMS. Through the efforts of these dedicated professionals, the care of our patients continues to improve, and Emergency Medical Services is tracking toward a positive future path.

These honorees have demonstrated such a commitment over many years of service. Impacting not only their communities and the profession directly, but by developing others who will carry the torches they have carried for so long. Thank you for your work and dedication.



HALL OF FAME- GOLDEN SIREN- In 2018, IEMSA felt it was appropriate and long overdue that we recognize some of the long serving EMS leaders in our State. As a fitting tribute the Golden Siren Award was developed to serve as the Hall of Fame of EMS in Indiana. At the awards dinner in conjunction with the 2019 IEMSA Conference, President Nathaniel Metz presented the Award to five extremely well deserving EMS Leaders.

Joseph Paunicka- Joe graduated in the very first Paramedic Program in Indiana in 1974 and was instrumental in the development of the Regional Coordination Center of District 1, which was based at the Methodist Hospital in Gary, IN. Joe was the lead instructor and program director for the Paramedic and EMT programs for many years and guided the program through the Accreditation process a full 15 years before it became mandatory. Joe is now enjoying a well deserved retirement and his legacy will live on in the countless number of students that he trained over the years.

Randy Auker - With a career serving as a volunteer firefighter, EMT, Paramedic, and Reserve City of Fort Wayne Police Officer, Randy has truly been a EMS leader. Becoming an EMT in 1976 and continuing his formal education to include a degree in Organizational Leadership from Indiana-Purdue University Fort Wayne, as well as management programs through Notre Dame and Fitch and Associates. He also continued his EMS education becoming a Paramedic as well as a flight Paramedic. Randy is well known and respected in Allen County as well as throughout the State. He currently serves as the Director of Operations for Paramedic Logistics of Indiana, where he is responsible for hiring and human resources development. He is an ideal person for this role as he has served with Three Rivers Ambulance Authority's providers for many years.

John Zartman - John recently took over as Director of the Emergency Medical Services of Tippecanoe County. This position is just one of many in John's storied career, which dates back to 1974 when he first became an EMT. He followed this up by becoming a Paramedic in 1978, and then took numerous courses in the EMS field not only as a provider but also as an instructor. He also achieved a BS Degree in EMS and is currently pursuing a MLMS Degree. He also serves as an Affiliate Faculty member. John served 19 years as the Network Director for EMS and EMS Education for Community Hospitals of Indiana where he grew the program into one of the leading education programs in the State. In addition, to this full workload John has served as a member of the State EMS Commission.

Faril Ward- After nearly nineteen years of dedicated service at Trans-care and selflessness to the Indiana EMS community, Faril is now relaxing during his hard-earned retirement. Faril served IEMSA as President, Vice-President as well as a Board Member. He also served on the EMS Commission's TAC Committee. Prior to serving as a manager and director at Trans-Care; Faril was a member of two transportation organizations, CTAA and ITPLA, and established Indiana's first Medicaid Managed Care Brokerage service in 1995. He has a BA in Communications and a MS in Education from the University of Evansville. Faril supported his peers, was a mentor to many surrounding him, using words of encouragement and support to become an inspiration. He would often share his experience and knowledge in supporting EMS and the individual providers; this was manifested through speaking at AAA Seminars as well as his work regarding the impact on FMLA and 24-hour shifts on the individual EMTs



(Featured in Photo, Left to Right)

2018 honorees: Ken Hendricks, Michela Garvey, Lee Turpen, Gary Miller. **Not Featured,** Andy King.

2019 honorees: Randy Auker, Faril Ward, John Zartman, Joseph Paunicka



" Our Industry is built on the foundation created by those who came before us, these men have laid the bricks of which that foundation is built"

